

# Terms and Conditions

## 1) SALE CONTRACT

- a) When you place an order for any material or product by submitting a completed order form your contract with Mandy Patterson Art will commence when we receive it. Goods will be dispatched within 28 days. If the item(s) is out of stock you will be informed within this period and you can either await the goods or have a full refund.
- b) These Terms and Conditions shall govern the Contract to the exclusion of any other terms and conditions.
- c) Variations to these Terms and Conditions may from time to time be made available on the website.

## 2) ORDERING

In submitting an order you acknowledge that:

- a) All information and specifications relating to the products represented on the website are approximate and Mandy Patterson Art is not responsible for the accuracy of content provided. Images may vary from those displayed on the website because of monitor and printer capabilities and last minute changes.

## 3) PRODUCT DESCRIPTION

We attempt to be as accurate as possible. However we do not warrant that descriptions of products or other content of this website are accurate complete reliable current or error-free. Subject to the Right of Cancellation at clause 7 below, your sole remedy, should resources purchased by you be other than described on the website, is to return the resources in an unused state and we will refund the purchase price and your postage costs.

## 4) PRICING POLICY

- a) The price of the goods shall be the price as quoted on the website on the date the order was placed, subject to any inadvertent pricing errors (whether technical or otherwise). If the advertised price on the site is such an error we will either give you the opportunity to withdraw your order before accepting it or refund the total purchase price and your postage costs for returning the resources.
- b) The price of the goods does not include the cost of delivery to destinations outside of the United Kingdom. For such orders, you will pay the delivery charges as quoted

## 5) PAYMENT

- a) Payment shall be made by cheque to Mandy Patterson Art.
- b) All payments will be taken prior to dispatch of the goods.
- c) Any refund made will be made by cheque. We will not be liable for any delay that is outside our control. A correct name and address must be supplied at the time of ordering

## 6) DELIVERY

- a) If you do not take delivery of the goods or give us adequate delivery instructions Mandy Patterson Art shall not be liable for any loss or damage or deterioration to the resources delivered.
- b) If you do not receive all the goods as specified on your original order then you must notify Mandy Patterson Art in writing within 14 working days from the date of delivery. In any event any loss or damage you suffer as a result of such a delivery shall be limited to the price of the goods not delivered or the cost of replacement resources.
- c) Risk of loss and title in the goods will pass to you on delivery to the address stated on your order.

## 7) RIGHT OF CANCELLATION

You have the right to withdraw from the contract at any time after we have accepted your order until 14 working days from the day after you receive your order for the goods by giving us written notice of cancellation. Notice can be given by post or e-mail to the address below. Mandy Patterson Art shall then credit you by cheque for the price of the cancelled order within 30 days. Any credit will include any postage charge levied for delivering the resources to you.

## 8) WITHDRAWAL OF PRODUCTS

Mandy Patterson Art may withdraw the sale or distribution of any resources produced by or generally supplied by Christainbookshop.com without prior notice, or liability, to you.

## 9) COPYRIGHT

All material included on this site including but not limited to graphics, logos, icons, text is the property of Mandy Patterson and is protected by UK and international copyright laws.

## 10) ACCESS TO THE WEBSITE

Mandy Patterson Art grants you the right to use this website for your personal use but not to download or modify it or any part of it except with our prior written consent. This licence does not

include any resale or commercial use or derivative use of the website or its contents. No part of the site may be used for commercial purposes without the express written consent of Mandy Patterson.

**11) DISCLAIMER AND LIABILITY**

- a) This website is provided by Mandy Patterson Art on an "as is" basis. We make no representations or warranties of any kind express or implied as to the operation of this site or the information content materials or products included on this site. You agree that your use of this site is at your sole risk.
- b) Mandy Patterson Art does not warrant that this website its servers or e-mail sent from Mandy Patterson Art are free from viruses or other harmful components.
- c) Mandy Patterson Art will not be liable for any damages of any kind arising from the use of this website including but not limited to damages for consequential loss loss where such losses were not foreseeable to both parties when the Contract was made or where such losses were not caused by any breach by Mandy Patterson Art.

**12) GENERAL**

- a) If any provision of these Terms and Conditions is held by any competent authority to be invalid or unenforceable in whole or in part the validity of the other provisions of this Agreement and the remainder of the provision in question shall not be affected thereby.
- b) Failure or neglect by Mandy Patterson Art to enforce at any time any of the provisions of these Terms and Conditions shall not be construed nor shall be deemed to be a waiver of its rights under these Terms and Conditions nor in any way affect the validity of the whole or any part of these Terms and Conditions nor prejudice Mandy Patterson Art's rights to take subsequent action.

THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS AS A CONSUMER.

**13) APPLICABLE LAW**

The Contract and these Terms and Conditions shall be subject to English law and the parties submit to the non-exclusive jurisdiction of the English Courts.

**OUR ADDRESS**

**Mandy Patterson Art**  
**Grove Mill**  
**Mill Lane**  
**Grove**  
**Wantage**  
**OX12 7HU**